

Christmas Open House Tours Terms & Conditions



Community Seating :

All reservation of under a party of 8 will be seated at a table with other smaller reservations.

Group Seating :

We have round tables that can accommodate 6,8, and 10 people. All groups larger than a party of 10 will require more than 1 table, but the tables will be grouped in the same area and if the table can not be filled it will be subject to community seating

How to Book a Reservation:

- 1st Have Your Date and Credit Card Ready
- Call 770-735-3122 Monday - Friday between 9:00am - 3:00pm to book your reservation.
- A credit card is required to book a reservation and this is the same card that is used for payment. We will start processing credit cards on **November 15th, 2023** and the reservation is **Non-Refundable** after it is processed.
- *You may cancel and make changes to your reservation anytime before November 15th, 2023.**

Payment For Reservation: 1 Payment for all reservations larger than a party of 4

- **Credit Cards:** A credit card is required to book a reservation. This same credit card is used for payment. We start processing all payments by November 15th, 2023 and they are **non-refundable** after payment is processed.
- **Checks:** You can pay with a personal, business, or club check. It must be received by November 1st, 2023. A credit card is still required upon booking, even if you will be mailing a check in.

***After November 1st, 2023, credits card are the only form of payment to book a reservation.**

Group Payments :

To guarantee that your group all are seated at tables close together one payment must be made for the Group. Payment for the group can be made by credit card or check.

***If paying by check, please use tracking to assure that payment makes it to us and mail to:**

Tate House 61 Marble Mansion Lane Tate , GA 30177

*** We can not accept check payments after November 1st, 2023.**

Reservation Changes :

You can change or cancel your reservation anytime before **November 15th, 2023**. We can not guarantee that the seats will be available if you want to increase your party. Once Payment is processed, the reservation is **non-refundable**. We highly suggest gifting someone with your reservation if you can not make it.

Inclement Weather :

If the Tate House is open for tours on the day you have a reservation and you can not make it due to bad weather, the reservation is still non-refundable.

*** If the Tate House has to close due to bad weather, a refund minus a \$10.00 processing fee, will be issued.**

Handicap Accessibility :

We have an entrance walkway that connects to our parking lot. We will have a golf cart circling our parking lot to pick up individuals and drop them off at the walkway. Our walkway connects to our parking lot to allow individuals that have trouble walking up stairs, using walkers or wheelchairs, to get to our entrance, boutique, and the main level of the mansion for touring only. Our golf cart can not take individuals beyond the start of the entrance walkway and staff can not push wheelchairs.